

Request for participation in research project

Project title: The perceptions of patients about their working relationship with chiropractors during remote consultations

You are being invited to take part in a research project. Before you decide it is important for you to understand why the research is being done and what it will involve. Please take time to read the following information carefully and discuss it with others if you wish. Ask us if there is anything that is not clear or if you would like more information. Take time to decide whether or not you wish to take part.

Therapeutic alliance is defined as the working relationship between a healthcare professional and a patient. Remote consultations in the context of this project are defined as telephone or video consultations.

What is the purpose of the project?

Communications technology has increasingly allowed the development of forms of telemedicine, including the ability for healthcare professionals to reach their patients remotely via telephone or video consultations. This has a number of obvious benefits, for example removing the need for a patient to travel, rapid access and during the present COVID-19 crisis, the ability to minimise viral transmission.

The relationship between a patient and their clinician is called their therapeutic alliance and is known to influence a patient's response to care. This study aims to assess the quality of the therapeutic alliance after a telephone/video consultation.

Why have I been chosen?

You have been chosen as you have recently had a remote consultation with a chiropractor.

Do I have to take part?

It is up to you to decide whether or not to take part. Your chiropractor will not know if you do or do not take part and it will not affect your care in any way whatsoever.

Following the link at the end of this document and submitting a completed survey will be taken as your consent to take part in this project and use your anonymised data.

What do I have to do? / What will happen to me if I take part?

To take part in this project click on the link at the bottom of this form which will take you to an online questionnaire.

The questionnaire consists of several short questions which take approximately 5 minutes to complete.

What are the possible disadvantages and risks of taking part?

There are minimal risks to patients in this study. The questionnaire used in the survey is widely used and asks you about your relationship with your chiropractor and does not ask you to reflect on your condition or wider thoughts/feelings.

What are the possible benefits of taking part?

Whilst there are no immediate benefits for those people participating in the project, it is hoped that this work will help contribute towards research in this important area, to help provide solutions to those engaging with remote consultations with health care providers worldwide. You will have the opportunity to be part of a novel study that will generate data for innovative and cutting-edge research.

Can I withdraw from the study?

At any point up to submitting the questionnaire you may choose not to participate. As your data is fully anonymised we are unable to remove it once it has been submitted.

Will my taking part in this project be kept confidential? / What will happen to the results of the research project?

The questionnaire does not ask for any information which will identify you. Your decision to participate or not will be kept entirely confidential.

Data collected for the study will be kept for two years. Data from survey questionnaires will be stored on password-protected computers and/or a password-protected Google Drive (anonymised data only in both storage methods) and then will be securely deleted.

If you choose to participate your data will be combined with other results and analysed to help us address the research questions. The results of the study will be published in peer reviewed papers and poster presentations.

What type of information will be sought from me and why is the collection of this information relevant for achieving the research project's objectives?

Information about the quality of your working relationship with your chiropractor and your satisfaction with the consultation will be included as part of this study. This is obtained in order to build a clearer picture as to the quality of the therapeutic alliance and satisfaction during remote consultations delivered by chiropractors.

Contact for further information

If you have any questions or complaints concerning the project, please contact the principle researcher.

Marc Sanders

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Thank you for taking the time to read through this information.

Following the link below and submitting a completed survey will be taken as your consent to take part in this project and use your anonymised data.

[Click here to participate in the survey](https://forms.gle/S8XGrXWAJc5ZWivq5)

If the link above does not work copy and paste this address into a web browser:
<https://forms.gle/S8XGrXWAJc5ZWivq5>