

	BCA FAQs		Publication 24 th March
240301	Why has the GCC not advised registrants to close clinics when the BCA has?	Risk Assessment	<p>The GCC is subject to its own formal regulatory remit, handed down by Parliament and does not have the freedom to give advice that the BCA, as a membership body, does. The GCC has agreed to inform the profession when the instruction to close all clinics from the Government is issued but given that much of the Government's advice does not carry a statutory authority (as yet), it is known when or if this might come.</p> <p>The BCA has reviewed the current advice and instructions from the Government and has taken the decision to advise that all clinics should now operate on a remote basis only. This advice was issued here: https://chiropractic-uk.co.uk/wp-content/uploads/2020/03/9-Coronavirus-Ceasing-all-face-to-face-appointments.pdf</p>
240302	How do I set up remote consultations and am I insured?	Risk Assessment	<p>We addressed this point in our FAQs on 20th and 23rd March:</p> <p>Some members have already set this up and you can find a lot of information on the Members' Facebook Group.</p> <p>Royal Sun Alliance have confirmed that you are insured, and cover will work in exactly the same way as if it were a face to face consultation.</p> <p>Remember you must keep notes as you always would (and maintain these securely). Clearly, the policy would only cover advice relating to chiropractic and for which you are qualified to provide.</p>
240303	If I decide to continue treating urgent cases, will I be insured, or will there be regulatory consequences?	Professional	<p>Our advice to members is that continuing face to face encounters is not compatible with the latest advice from the Government in halting the spread of this pandemic. The RCC has also announced that they share this standpoint.</p> <p>If you decide to continue to see urgent cases, this is an individual decision, against our advice. Consider whether you should be working from home or could be volunteering your expertise in the community or NHS at this time of national crisis.</p> <p>Neither the GCC nor the Government have specifically mandated that chiropractors have to cease urgent face to face consultations, but it is our belief it is in the best interests of the clinician, their staff and their patients that they stop. It is likely that encounters with patients will be insured but the precise circumstances of any situation would need to be taken into account to be sure that Health & Safety issues (ref 240301) were addressed and GCC advice followed;</p>

			<ul style="list-style-type: none"> • <i>put patients' health first, respect them and ensure that you promote their health and welfare at all times (Principle A)</i> • <i>prioritise patients' health and welfare at all times when carrying out assessments, making referrals or providing or arranging care (A5)</i> • <i>treat patients in a hygienic and safe environment (A6)</i> <p>In practical terms this would only be tested legally in the event of a complaint.</p>
240304	Are urgent cases classed as urgent medical need as per the government statement or not?	Risk Assessment	<p>There has been no clarification issued on this point. As per 240303, BCA advice is that face to face consultations are not compatible with current advice and that members should cease face to face appointments.</p> <p>The RCC has also announced that they share this standpoint.</p>
240305	I believe we are offering a crucial service by helping the NHS with the extra burden of people coming with pain. The same people that could be key workers who are needed in the front line that is keeping this country going.	Professional	<p>As you will see from above in 240303, our advice is clear. If you decide to continue to see urgent cases, this is an individual decision, which we have advised you not to make.</p> <p>In terms of the NHS, many chiropractors have already made themselves available to the NHS to work on shoring up the MSK provision for the whole of their communities.</p>

Please note that all answers in FAQs were relevant on the date of publication. The links included in the responses should always be consulted to review the latest situation in any of the areas covered, the current guidance and advice changes daily in this fast moving situation.